

FAQs and Examples

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Please look through our Frequently Asked Questions below. If you can't find an answer to your question or need assistance, contact your district office or reach out to the Stewardship Office at 1-800-544-8413 or stewardship@nazarene.org.

Questions about accounts and logging in

- [How do I change the email linked to my account?](#)

Never change your email to try and take over someone else's account. Accounts are not transferable, and you run the risk of fraud, accountability, and convenience issues. If you need your own account, see the FAQ question, "I've got a new person in our church office. How do I make sure he or she has access to FundingtheMission.org?"

If your email has changed and you just need to update your personal account, download this [PDF](#) for detailed instructions with pictures or [watch the video](#).

- [My password doesn't work anymore. What do I do?](#)

Never change the password to try and take over someone else's account. Accounts are not transferable, and you run the risk of fraud, accountability, and convenience issues. If you need your own account, see our FAQ question, "I've got a new person in our church office. How do I make sure he or she has access to FundingtheMission.org?"

If you've forgotten the password to your personal account, simply follow the pictorial instructions in this [PDF](#) or [watch the video](#) to reset it.

- [I'm trying to log in to FundingtheMission.org, but it won't let me. What do I do?](#)

Double check that you're using the correct email. If your email is correct, you can reset your password. (See "My password doesn't work anymore. What do I do?" FAQ.) If your email isn't working, contact your district office or the [Stewardship Office](#) (1-800-544-8413) to confirm your email. For pastors, it is good to remember that the login may be the same as the login used for other Nazarene account applications, such as the Annual Pastor's Report.

- [I was told that I would receive an email inviting me to use FundingtheMission.org, but it hasn't come.](#)

Check your junk/spam mail folder. Sometimes the automated emails go there instead of your inbox. If you still can't find it, please email stewardship@nazarene.org or give us a call at 1-800-544-8413.

- [I've got a new person in our church office. How do I make sure he or she has access to FundingtheMission.org?](#)

New workers always get their own accounts. Contact your district office or the [Stewardship Office](#) (1-800-544-8413) and give them your new person's name. You'll also want to give them an email for the person that only he or she will use. (Avoid general church emails, like hopechurch@church.net. The email should be specific to the person to avoid fraud, accountability issues, and inconveniences with your account.) Once that information is submitted, he or she will be given access to your church's profile on FundingtheMission.org.

Questions about general use of Funding the Mission

- [What is my church's income?](#)

Reported income should include all amounts that your church receives as gifts. For more details, please see our informational [PDF](#).

- [How do you figure out my church's World Evangelism Fund, Pensions & Benefits, and Education goals?](#)

These goals are calculated using your year-to-date reported income and your current giving records. The allocation goals for each assembly year are calculated using the income and giving from that year. The FundingtheMission.org application calculates your goals automatically when you report your income. You can also use the Planning Calculator page on FundingtheMission.org to calculate what your goals might be with a certain income or amount given. The goals are 5.5% for the World Evangelism Fund (globally), 2.25% for Pensions & Benefits (USA), and 2.25% for Education (USA). District goals are set by the district. If you have more questions about the calculations, send us an [email](#) or call us at 1-800-544-8413.

- [What is the Ten Percent goal?](#)

The Ten Percent goal, or Mission Ten Status, was created in 1947 and encourages every church to give at least 10% of their income to Nazarene mission work. When you achieve Mission Ten Status, your church receives a certificate thanking you for your dedicated service in missions giving and help in achieving the mission of the Church of the Nazarene -- to make Christlike disciples in the nations. You may also be recognized at some district functions. This goal is above and beyond the basic tithe concept of the Funding the Mission plan, but World Evangelism Fund giving counts toward the Mission Ten goal. For more information on the Mission Ten Status, visit the [Ten Percent Giving page](#).

- [What's a Point-to-Point, and how do I submit one?](#)

A Point-to-Point is a way to let us know about your Mission Special giving. It tells the General Treasurer that you've given money directly to a Ten Percent Mission Special Nazarene ministry without sending the money through the Global Treasury Office first. Reporting money that you gave directly to an approved mission special (such as a compassionate ministry center or a new church plant) is beneficial because this money will count toward your Mission Ten goals. Every time you give toward mission work out of regular tithe offerings, your World Evangelism Fund, Pensions & Benefits, and Education goals will decrease. For questions about Point-to-Point approvals, please see the "Why hasn't my Point-to-Point request been approved?" question below.

To submit a Point-to-Point request, log in to FundingtheMission.org and click on the "Point-to-Point Giving" page. In the page that loads, fill out the form and submit your request. If you'd like step-by-step instructions, including pictures of how to do this, see this [PDF](#) or [watch the video](#).

- [Can my church give online?](#)

Giving online is a great option that costs less than processing checks. Saving on processing allows more money to reach other ministry areas. To give online, log in to FundingtheMission.org and go to the Contributions page. In the page that loads, click the green "Make a Contribution" button. This will take you to several giving options and a form that allows you to give money to specific areas using just your bank's routing number and your church's account number. For more information about church contributions, including pictures of how to do this and adding write-ins, see this [PDF](#) or [watch the video](#). Individuals may give online through [Nazarene.org](#).

- [How do I report income?](#)
Once you log in, go to the “Report Income” page. Here, you'll find a short form to report your income in. If you need more help, including pictures of how to do this, check out this [PDF](#) or [watch the video](#).

Questions about church accounts on Funding the Mission

- [Our church's transaction was recorded incorrectly. How do we change it?](#)
Sometimes transactions don't show up correctly for various reasons. If it is a district transaction, simply contact your district. If not, the first step is to log in to FundingtheMission.org and request a change by visiting the “Contributions” page. You'll see a table near the bottom of the page that shows your transaction history for the year. Click the details button to the right of the transaction. In the new page that loads there is a form to fill out and submit. Your change will be made as quickly as possible and will show up on the FundingtheMission.org site in a few days. If you'd like to download instructions, including pictures of how to do this, see page 5 of this [PDF](#).

If you have more questions about changing specific transactions, you can contact Donor Services at 1-866-624-3092 or donorservices@nazarene.org.
- [Why hasn't my Point-to-Point request been approved?](#)
Point-to-Point requests are individually reviewed and either approved or denied. If you have questions about why your Point-to-Point request is still pending or has been denied, please contact Stewardship Ministries at 1-800-544-8413 or stewardship@nazarene.org. If you have submitted a Work and Witness Point-to-Point, the Work and Witness office will be reviewing the request, and you can also contact them for more information at 913-577-0500.
- [Why does my World Evangelism Fund goal and other allocation goals keep changing?](#)
This has to do with how the goals are calculated. If you report income, your goals will go up. If your church gives to World Evangelism Fund, your goals will go down. Giving to Mission Specials out of tithe offerings can also lower your goals. If you have more questions about goal calculations, see our other FAQ question, "How do you figure out my church's World Evangelism Fund, Pensions & Benefits, and Education goals?"
- [I reported the wrong income. How do I erase the wrong numbers?](#)
When you report income, the application automatically keeps a record of all the income numbers you previously submitted. These records can't be erased, but only the most recent number is used by the FundingtheMission.org application. If you enter the wrong income amount, simply update the number FundingtheMission.org is using by reporting your Total Year-to-Date Income. The old, incorrect number will only be in the records for your reference.
- [How do I save a bank account to use for giving online?](#)
On FundingtheMission.org you can securely save bank accounts to ensure that the right information is used every time you give. Once you log in to the site, go to the Bank Accounts page and fill out the form with your account information. Hit "Add Bank Account," and that's it. If you'd like detailed instructions with pictures of how to add a bank account, view this [PDF](#) or [watch the video](#).